

Benefit Statements

We normally send you a statement each year showing the value of your benefits – usually in October.

Following the closure of the Post Office section of the Royal Mail Pension Plan in 2017 and the different way annual increases are calculated each year for either current or former employees of Post Office, it hasn't been possible to include Post Office section members in this annual automated bulk calculation and mailing exercise this year.

However, your benefits do continue to receive annual increases each year and if you need an updated benefit statement for any reason you can request one by contacting the Pensions Helpline.

Email: pensions.helpline@royalmail.com

Telephone: 0114 241 4545

Post: Pensions Service Centre, PO Box 5863, Pond Street, Sheffield, S98 6AB

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